

Terms and Conditions for Transformational Sessions

Introduction

Welcome to the Gene Keys transformational sessions offered by Mark Bentley, a recognized Gene Keys Guide and Ambassador. By booking a session, you agree to these Terms and Conditions, which govern the services provided through our Zoom calls or, on rare occasions, in-person meetings.

Service Description

Our Gene Keys transformational session is a 1-hour journey conducted via Zoom, aimed at facilitating breakthroughs and insights into various aspects of your life or business. Utilizing your personal Gene Keys profile and, when applicable, your Human Design profile, these sessions are designed to empower you, supporting healthier life decisions and a deeper understanding of your daily reality.

User Responsibilities

Booking Information: When booking through our Acuity Scheduling page, you are required to provide accurate birth data in the DAY/MONTH/YEAR format. This information is crucial for creating your personal profiles.

Conduct: It's important to understand that our sessions are not therapy. While all emotions are welcome, aggression or abuse towards the guide will not be tolerated.

Service Provision

Booking and Payment: Sessions must be booked and paid for in advance through our Acuity Scheduling site.

Rescheduling and Cancellation: You may reschedule your session up to 24 hours before its start. Cancellations are not permitted after 48 hours of booking, except at the discretion of Mark Bentley. No-shows without notification are not eligible for refunds, though one free rescheduling is allowed for genuine reasons.

Intellectual Property

Session Recording: A recording of the session will be provided to you. After confirming receipt or after 2 weeks, our backup of the recording will be deleted.

Disclaimers and Limitation of Liability

Nature of Sessions: These sessions are not therapy, and breakthroughs are not guaranteed. They should be approached with an open mind, as outcomes vary widely.

Responsibility: The insights offered are contemplative and should not be taken as absolute truths. You bear full responsibility for any decisions or actions taken post-session.

Privacy Policy

Data Collection: We collect your birth date, time, and location for profile creation, which are not recorded by Genekeys.com or stored beyond necessary by us.

Confidentiality: Session recordings are deleted after confirmation of receipt. Profiles are stored locally and can be deleted or recreated at your request via email.

Changes to Terms and Governing Law

Updates: Changes to these Terms will be communicated via email, blog post, or an updated date on the terms and conditions document.

Jurisdiction: These Terms and Conditions are governed by the laws of Western Australia.

Contact Information

For any questions regarding these Terms and Conditions, please contact us at info@markbentley.com.au.